September 1985 NSRP 0226

SHIP PRODUCTION COMMITTEE
FACILITIES AND ENVIRONMENTAL EFFECTS
SURFACE PREPARATION AND COATINGS
DESIGN/PRODUCTION INTEGRATION
HUMAN RESOURCE INNOVATION
MARINE INDUSTRY STANDARDS
WELDING
INDUSTRIAL ENGINEERING
EDUCATION AND TRAINING

# THE NATIONAL SHIPBUILDING RESEARCH PROGRAM

1985 Ship Production Symposium Volume II Paper No. 14: A Computerized Robot Selection System

U.S. DEPARTMENT OF THE NAVY
CARDEROCK DIVISION,
NAVAL SURFACE WARFARE CENTER

maintaining the data needed, and c including suggestions for reducing	lection of information is estimated to completing and reviewing the collect this burden, to Washington Headqu uld be aware that notwithstanding ar DMB control number.	ion of information. Send comments arters Services, Directorate for Infor	regarding this burden estimate or mation Operations and Reports	or any other aspect of th , 1215 Jefferson Davis I	is collection of information, Highway, Suite 1204, Arlington	
1. REPORT DATE SEP 1985		2. REPORT TYPE <b>N/A</b>		3. DATES COVE	RED	
4. TITLE AND SUBTITLE			5a. CONTRACT NUMBER			
The National Shipbuilding Research Program 1985 Ship Production Symposium Volume II Paper No. 14: A Computerized Robot Selection System			5b. GRANT NUMBER			
			5c. PROGRAM ELEMENT NUMBER			
6. AUTHOR(S)			5d. PROJECT NUMBER			
			5e. TASK NUMBER			
				5f. WORK UNIT NUMBER		
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES)  Naval Surface Warfare Center CD Code 2230-Design Integration Tools  Building 192 Room 128 9500 MacArthur Bldg Bethesda, MD 20817-5700  8. PERFORMING ORGANIZATION REPORT NUMBER						
9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES)			10. SPONSOR/MONITOR'S ACRONYM(S)			
					11. SPONSOR/MONITOR'S REPORT NUMBER(S)	
12. DISTRIBUTION/AVAILABILITY STATEMENT  Approved for public release, distribution unlimited						
13. SUPPLEMENTARY NOTES						
14. ABSTRACT						
15. SUBJECT TERMS						
16. SECURITY CLASSIFICATION OF:  17. LIMITATION OF ABSTRACT				18. NUMBER OF PAGES	19a. NAME OF RESPONSIBLE PERSON	
a. REPORT unclassified	b. ABSTRACT <b>unclassified</b>	c. THIS PAGE unclassified	SAR	28	REST UNSIBLE PERSUN	

**Report Documentation Page** 

Form Approved OMB No. 0704-0188

# DISCLAIMER

These reports were prepared as an account of government-sponsored work. Neither the United States, nor the United States Navy, nor any person acting on behalf of the United States Navy (A) makes any warranty or representation, expressed or implied, with respect to the accuracy, completeness or usefulness of the information contained in this report/manual, or that the use of any information, apparatus, method, or process disclosed in this report may not infringe privately owned rights; or (B) assumes any liabilities with respect to the use of or for damages resulting from the use of any information, apparatus, method, or process disclosed in the report. As used in the above, "Persons acting on behalf of the United States Navy" includes any employee, contractor, or subcontractor to the contractor of the United States Navy to the extent that such employee, contractor, or subcontractor to the contractor prepares, handles, or distributes, or provides access to any information pursuant to his employment or contract or subcontract to the contractor with the United States Navy. ANY POSSIBLE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR PURPOSE ARE SPECIFICALLY DISCLAIMED.

#### A COMPUTERIZED ROBOT SELECTION SYSTEM

Marilyn Smith Jones, Ph.D.

Department of Industrial Engineering and Operations Research

Virginia Polytechnic Institute and State University

Blacksburg, Virginia 24061

## **ABSTRACT**

Attributes which should be considered when selecting a specific robot model are identified. Some of the attributes are specifications necessary to determine a set of feasible robots which are capable of performing a particular task. Other attributes pertain to the selection of a single robot model from the set of feasible robots. However, some attributes fall into both categories.

The robot selection model was implemented on an IBM PC using the R:BASE (a relational database management system by Microrim, Inc.) coupled with a BASIC program. The database consists of forty-nine robot models representing twenty vendors. The software consists of three phases. In the first phase, a feasible set of robot models is determined. The user is presented with a list of forty-five attributes and permitted to enter specifications for any or all attributes.

In the second phase, the user is presented with a list of twenty-nine attributes which are possible selection criteria. The user is then allowed to specify (up to a maximum of fifteen) attributes judged most important. The final phase of the software uses a BASIC program to interrogate the user regarding preferences and priorities with respect to the attributes being used as selection criteria. The information obtained from the interrogation is entered into the decision model and the most preferred robot model in the feasible set is determined.

#### A COMPUTERIZED ROBOT SELECTION SYSTEM

#### A. INTRODUCTION

The purpose of this paper is to describe an aid for using soft-ware which has been designed for the selection of the preferred robot model from a set of commercially available robots. This software was developed with funding from SHAME SP-10, who is responsible for its distribution.

The software includes an implementation of the relational database management system,  $R:BASE^{TM}$ , and the use of a BASIC program called JONES. Only the features of  $R:BASE^{TM}$  which are necessary for this particular application are discussed. The hardware required is an IBM PC with 256 kilobytes of memory and 2 disk drives. Printer capability is optional. To use this software the user must have some basic knowledge of the operation of the hardware.

The robot model selection software is implemented in three phases. The first phase allows the user to define his requirements or specifications for any or all appropriate attributes. In the second phase, the user selects the set of attributes which will be used as decision criteria to determine the most preferred robot in the feasible set. The third phase uses the BASIC program JONES and interrogates the user regarding his preferences for the attributes being used as decision criteria. The program then presents the robots in the feasible set, ranked from most preferred to least preferred.

The complete software package consists of the following diskettes:  $R:BASE^{TM}$  Diskette I,  $R:BASE^{TM}$  Diskette II, Database, and JONES. Tables 1-3 give a descriptive analysis of the database.

To begin, place  $R:BASE^{m}$  Diskette I in Drive A and load the operating system from the diskette. Place the Database diskette in Drive B. When the operating system has been loaded, then  $R:BASE^{m}$  is entered by typing RBASE and pressing [RETURN]. The screen should appear as shown in Screen 1 below.

Screen 1

Then, press [RETURN]. Screen 2 should then appear.

Follow the instructions on Screen 2: remove the  $R:BASE^{m}$  Diskette I from Drive A and replace it with  $R:BASE^{m}$  Diskette II.

The first step in  $R:BASE^{TM}$  is to open the database named ROBOTS, which is stored on the Database diskette in Drive B. The command is OPENB:ROBOTS, B:ROBOTS. Then, hit [RETURN]. The screen should appear as shown in Screen 3.

Screen 3

Table 1. Summary of Numeric Attribute Values in the Robot Database

<u>Attribute</u>	Minimum	Average	Maximum
Resolution (in.)	0.0008	0.045	0.300
Accuracy (in. )	0.0004	0.037	0.400
Repeatability (in.)	0.0004	0.030	0.300
Wrist Roll (degrees)	180	330	900
Wrist Yaw (degrees)	90	221	370
Wrist Pitch (degrees)	90	197	270
Numoer of Axes	4	5	12
Maximum Reach (in.)	16	66	131
Maximum Velocity (in./sec.)	4	56	315
Load Capaciy (lbs.)	2	152	2000
Steps	99	2169	38000
Memory Size (kb)	1	44	256
Weight of Robot (lbs.)	35	2128	12000
Floor Space (ft. <sup>2</sup> )	1	19	110
Min. Environ. Temp. $(F^{\circ})$	22	38	50
Flax. Environ. Temp. $(F^{\circ})$	104	116	140
Cost (initial)	<b>\$</b> 5500	\$69936	\$225000
Number Installed	10	403	2000
Delivery Time (days)	30	106	270
Length of Warranty (days)	90	347	365
Service Cost (\$/day)	350	486	600

Table 2. Tally of Features Available on Robots in the Database.

	Available	Unavailable	Information Missing
Programmable Velocity	40	9	0
Synchronized with Surrounding Equipment	47	1	1
Diagnostic Software	42	6	. 1
Service Contract	39	10	0
Mass Storage System	38	10	1
Additional Memory	13	0	36

-α -υ

Table 3. Summary of Actuator Types on Robots in the Database.

Actuator Type	Number	Max. Load Capacity (1bs.)	Min. Cost	Max. Cost	Minimum Repeatability (in.)	Naximum Velocity (in./sec.)
Electric	19	150	\$28,500	\$140,000	0.0010	315
Hydraulic	19	2000	\$28,000	\$225,000	0.0050	79
Pneumatic	11	33	\$ 5,500	\$ 45,000	0.0004	24

```
I ПИМИМИМИМИМИМИМИМИМИМИМИМЯ: BASE SERIES 4000МИМИМИМИМИМИМИМИМИМИМИМИМИМИ
           *****
        ********
      **********
     **********
    **********
   ******
               *******
   **********
                ******
  **********
                **********
  *********
             ************
  **********
           *************
  *****
           *******
 **********
           ********
 **********
           ******
                             (C) Copyright 1983
 ***********
           ******
 **********
           *********
                              by MICRORIM, Inc.
 ***********
           ********
                               Bellevue,
                                     Wa.
                                (206) 453-6017
 ***********
           ********
 **********
           **********
IИИМИНИИМИИМИИМИИМИМИМИМИМИМNext disk pleaseимимимимимимимимимимимимими,
: Please insert the second diskette and press any key to continue.
```

#### B. ROBOT MODEL SELECTION

#### 1. Determine the Feasible Set

To begin the selection process, type PROMAFEAS, and then press [RETURN]. Then, Screen 4 should appear with the cursor making the appropriate space for the entry. As explained in Screen 4, the next screen to appear (Screen 5) will show a list of attributes and their two digit codes. To get the list of attributes and their code, enter CODE on Screen 4. Then, Screen 5 should appear. If a code number is preceded by an asterisk (\*), then some data regarding what is available for that attribute in the current feasible set will be displayed prior to the user being required to enter his specification(s). If these attribute entries are text (string), then a tally of what possibilities are in the current feasible set is shown. Screen 6 is an example of what would be displayed if 28 (for actuator type) were entered on Screen 5.

Number of Occurren
2
16
1
19
10

Screen 2

If the attribute entries are numeric values, then the minimum and/or maximum (depending on the specific attribute) attribute value for the current feasible set will be displayed. Screen 7 is an example of what would be displayed if 40 (for cost) was entered on Screen 5.

#### Screen 7

After the information regarding attribute values in the current feasible set have been displayed, the next screen will allow the user to input his specification for that attribute. For example, Screens 8 and 9 are the ones which would follow Screens 6 and 7, respectively. If the information displayed indicates to the user there are no models which will meet his requirement, he should press [Esc] and the [Q] (to quit) when the screen for entering values is presented. After the user specifies an attribute value, he is returned to the list of attributes and codes to continue the inputting of attribute specifications, one at a time.

The user does not have to specify attribute values for each attribute. Rather, he may specify values only for those judged important to him. he may also specify more than one value for those attributes which have several choices available. However, the specifications must be made one at a time. For example, assume the user wants a robot which is capable of performing welding and spray painting. He would enter code 10), enter WELD (see Table 4) on the screen that follows, and be returned to the list of attribute codes. Then he would enter code 10 again, enter SPR PNT (see Table 4) on the next screen and return to the list of codes. His current feasible set of robot models would contain only models which are capable of performing both tasks. The attributes which allow the user to enter more than

```
Fush IESC1 when done with this data
: You are now in the section that will allow you to specify certain fortures :
; or specificatios that a robot must have to be considered feasible for
: purchase.
: The next screen will show the attributes (and their respective codes) that :
: have been identified as possible selection criteria. You will be allowed to:
; enter specifications for any or all of the attributes. To be able to spe-
; cify an attribute value, type its code number where you see the cursor at
: the bottom of the list. If an attribute is marked with an * . you will be
: shown some information on what is available before you have to input
; your requirement. After you have input your requirement for an all ribule.
; you will be returned to the list to select another. When you have speci-
; fied all the attributes you wish to, input 99 to move the program to the
: next section.
: If you have questions, please refer to the User's Manual for z more \cdot\cdot
: thorough explanation.
: When you are ready to review the list, type CODE:code
: After CODE is typed correctly, press [Esc]; then [G].
```

```
Push [ESC] when done with this data
10 Applications
                          *26 No. of axes
                                                 *42 Reputation
  11 Sensors
                          *27 Coordinate system
                                                  *43 Load Capacity
  12 End effectors
                          *28 Actuator type
                                                  *44 Max. velocity
  13 Power requirement
                          *29 Motion control
                                                  *45 Warranty length
  14 Operating cost
                          *30 Control system
                                                 *46 Service cost
  15 Memory technology
                          *31 Reach
                                                 *47 Min. envir. temp.:
  16 Oper. control inputs
                          *32 Resolution
                                                 *48 Max. envir. temp.:
  17 Std. input devices
                          *33 Accuracy
                                                 *49 Programmable vel.:
  18 Operation language
                          *34 Repeatability
                                                 *50 Synchronization :
  19 Control language
                          *35 Roll
                                                 *51 Diag. software
  20 Manuals supplied
                          *36 Pitch
                                                 *52 Mass stor. system:
  21 Training courses
                          *37 Yaw
                                                 *53 Service contract :
  22 Number installed
                          *38 Memory size
                                                 *54 Additional memory:
: *23 Floor space
                          *39 Stens
: *24 Weight of robot
                          *40 Cost
                                                 99 GO TO NEXT SECTION:
: *25 Training location
                          *41 Lead time
: To specify an attribute value, enter the number given beside it: .
: When the number has been entered correctly, press [Esc]; then [G].
```

one specification are: end effectors, sensors, applications, memory technology, operator control inputs, standard input devices, manuals supplied, and training courses.

Table 4 shows the attributes for which the user must enter a choice from a set, but receives no information from the software as to what is available. It should be noted that the list of choices is from the complete database set of robot models, and it is possible that there are no models in the current feasible set which contain that value.

When all the user's specification have been entered, a code of 99 is input to move' the software to the next section. This section will allow the user to specify which attributes he wishes to use as decision criteria.

## 2. Specify the Decision Criteria

After the number 99 is enterd on Screen 7, Screen 10 will appear. After LIST has been entered on Screen 10, Screen 11 will appear. The user then specifies the attributes to be used as selection criteria by entering the attribute codes one at a time. Note that the codes on Screen 7 are different from the codes on Screen 11.

The user is again reminded to limit the number of attributes

selected to fifteen or less. There is no method in R:BASE<sup>™</sup> to limit

the number selected, but if it is greater than fifteen there will be a

problem reading the data later in JONES.

# 3. Determine the Most Preferred Model

The program JONES first reads the data (from the previous use of  $R:BASE^{TM}$ ). It then checks to see if any model(s) dominate, i.e., if

Table 4. Attribute Values Available.

Code	Attributes	*Possible Choices
10	Applications	die cast, forg, inv cast, MTLU, parts trans, spr pnt, sm pts asm, finish, plas mold, weld, mach, elect asm, inspec, pallet, other.
11	Sensors	tracking sensors, part detection, force feedback sensors, vision, priximity.
12	End effectors	welding torch, pickup gripper, custom, magnetic vacuum, gun mounts, hydraulic toggle, internal gripper.
15	Memory technology	cassette, cartridge, disc, wire memory, PROM, RAM EPROM, bubble, ROM, core.
16	Operator control inputs	teach pendant, CRT, editing terminal, CAD link PC programming.
17	Standard input devices	con closure, switch, floppy, key, tape, CAD, teletype, cassettes, pendant.
18	Operation language	modified NC, PASCAL, assembler, custom.
19	Control language	modified NC, assembler, machine, PASCAL, custom.
20	Manuals supplied	operations, maintenance, installation, programming, parts, elect draw.
12	Training courses	operations, maintenance, programming, application development.

```
Push [ESC] when done with this data
ІМИМИМИМИМИМИМИМИМИМИМИМИМИРКОМРІБИЛИМИМИМИМИМИМИМИМИМИМИМИМИМИ;
: From the previous screens you have created a feasible set of robote
; from the database of commercially available robots. The next slop is
; to determine which model from the feasible set is best suited for
: your present situation. Given on the next screen is the list of
; attributes which may be used as decision criteria. You are to choose
; the ones you wish to use. It is suggested that you try to limit
: the number of attributes chosen to between 8 and 15.
; You will be asked to select the attributes one at a time. RBASE will
: return you to the list after each selection. Then you will select the
: next attribute. When you have selected all the attributes you wish to
: use enter 100 and the program will advance to the next stage.
: To begin this stage input LIST:
: When you have entered LIST correctly, press [Esc]; then [G].
```

```
Push [ESC] when done with this data
: 70 Operating cost
                      80 Number installed
                                           90 Max. envir. temp.
: 71 Weight
                       81 Number of axes
                                           91 Max. velocity
: 72 Floor space
                       82 Reach
                                           92 Reputation
: 73 Resolution
                       83 Roll
                                           93 Programmable velocity
: 74 Accuracy
                       84 Pitch
                                           94 Synchronization
: 75 Repeatability
                       85 Yaw
                                           95 Diagnostic software
: 76 Cost
                       86 Memory size
                                           96 Mass storage system
# 77 Lead time
                       87 Stéps
                                           97 Service contract
: 78 Service cost
                       88 Load capacity
                                           98 Additional memory
: 79 Min. envir. temp.
                       89 Warranty length
                                         100 GO TO THE NEXT SECTION
: To specify an attribute as a selection criterion, enter the number given
; beside it. (Please note the attribute codes are different from the ones
: given on the previous list):100
:
: When the number has been entered correctly, press [Esc]; then [G].
```

Screen 11

any model(s) has the best possible value for all attributes. If it finds such a model(s) the user is informed and execution terminates.

If no robot models dominate, then the user must define the functions  $(v_j(x_{ij}))$  which best describe his preferences for each attribute. See Screen 12. Some possible functions, their descriptions, and implications are provided in the User's Manual. If the user finds a curve that describes his preference for the particular attribute, then he enters the number (1-14) of the curve. If no curve adequately describes his preference for the attribute, a preference value function can be defined by the user. Examples are shown in Screen 13. In Screen 13, note that the program has read the attribute codes and knows whether a lower value for the attribute or a higher value for the attribute is more preferred.

You will now be asked to pick a value function curve for each attribute

Please study the curves and their descriptions in the User's Manual

For the attribute repeatability

Do you want to use one of the standard curves or define your own? Enter the number of the curve which best describes your value function, or enter 0 to define your own curve? 2

For the attribute cost

Do you want to use one of the standard curves or define your own? Enter the number of the curve which best describes your value function, or enter 0 to define your own curve? 0

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Screen 12

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

- \* The attribute is cost
- \* If the minimum value is 28500
- \* and is assigned a value of 1
- \* and if the maximum value is 75000
- \* and is assigned a value of 0
- \* What value would have a scale value of .25? 40000
- \* What value would have a scale value of .5? 55000
- \* What value would have a scale value of .75? 67000

## Screen 13

It should be noted that for the attribute, reputation, the following arbitrary preference values have been assigned:

excellent = 1, good = .67, fair = .33, poor=0, and untested = 0.

For the other discrete attributes, the preference value for a specific model is 1 if the attribute is available on a particular robot model, and 0 if the attribute is not available or the information was not given by the robot vendor.

After preference value functions have been defined for each of the numeric (continuous) attributes, the user is asked to select a decison model. See Screen 14. Model 1 will require the user to first rank the n continuous attributes from 1 to n. See Screen 15. If the rank entered is not a value between 1 and n, or another attribute has already been assigned that rank, the user will receive an error message.

The next section of Decision Model 1 interrogates the user regarding trade-offs of attribute values. An example is shown in Screen lb. In this example, number of axes has been ranked higher than repeatability. The user is given a hypothetical robot model with the best value for repeatability (the lowest value) and the worst value for the number of axes (the lowest value). This robot model is to be compared

against another model with the worst value for repeatability (the highest value). The user must decide how many axes the second robot model would need in order for him to be indifferent between the two robot models. The process begins with the best value of the second-ranked attribute being traded off to gain a better value for the first-ranked attribute. It continues with this pairwise trade-off interrogation, until the nth-ranked attribute is traded off for an improvement in the (n-1)th-ranked attribute. The value entered must be between the minimum and maximum values for the attribute in question. If it is not, the user will receive an error message, the appropriate range will be displayed, and the user will be requested to re-enter the value.

After this pairwise comparison for the numeric attributes,

Decision Model 1 then addresses the discrete attributes. Screen 17

presents an example. The user is informed that a model with the best

#### Screen 17

value for all attributes is given a rating of 100. A model with the worst value for all attributes is given a rating of 0. The user must decide what rating a robot model should be given which has the best

IF you feel Comfortable with your knowledge of robots and their associated attributes, you will be allowed to define the sealing constants through a decision model (Model 1) which will interrogate you regarding trade-offs of attribute values.

If your knowledge of robots is limited, or this is the first time you have selected a robot, a simpler model (Model 2) is available.

A description of each model is given in the User's Manual Please enter the model you prefer ?

Screen 14

By this method of determining scaling constants you will be asked to 1) rank the attributes in order of least important to most important 2) given a fixed value of an attribute, input how much you would be willing to give up in order to have more of another attribute

There are 3 attributes to rank. When an attribute name is given please input a value between 1 and 3 each rank should be different.

Enter the rank for no. of axes Rank?

Given a robot model with a value of 28500 for cost and a value of .06 for repeatability

If another model had a value of 75000 for cost What approximate value would repeatability have to be for you to be indifferent between the two models if all other attributes were the same for both models

Enter the value here?

value for all attributes, except the attribute in question is not available. This is repeated for each discrete attribute which was chosen by the user as a selection criterion.

The final step in Decision Model 1 requires the user to enter the rating of importance of a robot model with the numeric attributes at their best, and the discrete attributes at their worst, i.e., when none of the discrete attributes are available. See Screen 18.

Decision Model 2 only requires that the user rate each attribute (numeric and discrete) on a scale of 1 to 10. A rating of 1 indicates the attribute is unimportant, and a rating of 10 indicates the attribute is very important. The ratings do not have to be unique. Screen 19 shows an example of the interrogation for Decision Model 2.

After the program JONES has interrogated the user to obtain the information necessary for the decision model being implemented, the results are displayed. Screen 20 shows the results for an example with a feasible set of 7 robot models being considered. The format of the results is a rank for each robot (according to most preferred to least preferred), the model name, the vendor name, and the preference value (V(X),). The user is then given an option to re-run the program with different preference value functions and scaling constants to determine how sensitive the preference value is to these variations. That is, does a slightly different preference value curve result in a different robot model being the most preferred? When the user has run the program enough to feel satisfied with the preference value results to make a final selection, then he should enter NO as the last entry. After the screen returns an OK, the user may return to the command system (operating system) by simply typing SYSTEM.

What rating on a scale of 1 - 100) would a robot model have if none of the following attributes (features) were available, but all the other attributes were at their best.

die. software service cont.

Enter the rating?

Screen 18

P, this method of determining scaling constants you will only be asked to rate the importance of each attribute on a scale of 1 to 10 where 1 is unimportant and 10 is very important.

For the attribute repeatebolity what rating (1-10) would you give it?  $\delta$ 

For the attribute cost what rating (1-10) would you give it? 3

For the attribute load capacity what rating  $(1_10)$  would you give it?

Rank	Model	Vendor	Preference Value
1	RR650	Reis Machines Inc.	.9531402
2	RR425	Reis Machines	.8280857
3	IRb 6/2	ASEA	.7564738
4	GMF A-1	GMF	.7452723
5	P-5	General Electric	.7236279
6	Maker 100	United States Robots	. 6840468
7	GMF M1-A	GMF	.5900141
8	7535	IBM	.550063
9	Apprentice	Unimation	5.468521E-02

This concludes the program. Do you wish to run it with other value functions and scaling constants as a sensitivity check? Enter 'yes' to re-run; 'no' to terminate?

Additional copies of this report can be obtained from the National Shipbuilding Research and Documentation Center:

# http://www.nsnet.com/docctr/

Documentation Center
The University of Michigan
Transportation Research Institute
Marine Systems Division
2901 Baxter Road
Ann Arbor, MI 48109-2150

Phone: 734-763-2465 Fax: 734-936-1081

E-mail: Doc.Center@umich.edu